



## Written Financial Policy

Thank you for choosing John Pyke Dentistry. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

### **Payment Options:**

Our office accepts:

- Cash or check, Visa®, MasterCard®, American Express®, Discover Card®, or CareCredit

Please note:

John Pyke Dentistry requires payment prior to the completion of your treatment. If you choose to discontinue care before treatment is complete, you will receive a refund less the cost of care received.

For plans requiring more than 3 appointments, alternative payment arrangements may be provided.

For patients with dental insurance we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment. With so many different providers and plans, it is impossible for us to know all of our patients' benefits. It is very important for you, as a dental insurance policy holder, to be aware of the plan benefits, deductibles and exclusions. Plan benefits can be obtained by calling your dental insurance company. We will gladly discuss your proposed treatment and answer any questions you may have relating to your insurance.

You, however, must be aware of the following:

1. Your insurance is a contract between you, your employer and the insurance company. We are not a party to that contract.
2. Most insurance companies have a yearly deductible that is your responsibility to pay.
3. Most insurance companies only pay a percentage of the cost of treatment (such as 50% or 80%) and you are responsible for the remaining balance.
4. Not all services are a covered benefit in all contracts. It is important for you to contact your insurance provider and ask if there are any clauses or waiting periods.
5. If we do not receive payment from your insurance carrier within 90 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.

A fee of \$25 is charged for patients who miss or cancel more than 2 times in a calendar year without 48-hour notice.

John Pyke Dentistry charges \$35 for returned checks.

If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want or need.

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Patient, Parent or Guardian Signature

Date

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Patient Name (Please Print)